

**DE ANZA COLLEGE  
BUSINESS DEPARTMENT  
SUMMER QUARTER 2015**

**Human Relations in the Workplace**

**Course Id** = BUS 56

**Instructor:** Nick Voyvodich

**Office hours:** By appointment

**Days:** Mon/Tues/Wed/Thurs **Time:** 6:30-8:45 pm **Room** – ADM102

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**COURSE DESCRIPTION**

This course is designed to introduce the principles of human relations in any organizational environment. Communication skills are the number one requirement for success in business and life. Understanding your communication style, importance of written and verbal communication skills and developing a plan to improve your interpersonal skills will enhance your personal and professional life.

Course emphasis is placed upon the following major themes of effective human relations: Human relations behavior in organizations emphasizing personal and interpersonal relationships, examination of motivation, communication skills, leadership skills, emotional and physical wellness, diversity, and ethical behavior for promoting effectiveness on the job.

**COURSE OBJECTIVES**

- A.** Define the purpose of effective human relations and examine its historical movement and the contributions of minorities to human relations.
- B.** Identify the components of individual behavior and its effect on an organization.
- C.** Evaluate and apply the basic motivational models affecting human behavior in a diverse work environment.
- D.** Examine the communication skills necessary for effective interpersonal relationships in a multicultural work environment.
- E.** Examine health issues in the workplace
- F.** Analyze the fundamentals of group behavior and leadership within a group.
- G.** Compare and assess different leadership styles.
- H.** Examine and explain diversity issues in today's work environment.
- I.** Identify and explain cultural barriers, and solutions to alleviate this problem.
- J.** Identify and analyze the effect of ethical behavior in a multi-cultural workplace.
- K.** Discuss current trends and developments affecting the future of human relations in the workplace.

**TEXT**

Effective Human Relations, 11th ed., Reece and Brandt, Published by Houghton/Mifflin

**COURSE REQUIREMENTS**

**Reading Assignments:** Read all chapter assignments before class on the day they are due in order to gain the most out of lectures and discussions. We will be reviewing chapter content in small groups often. Refer to the chapter assignments below to ensure you are keeping pace with the reading.

**Midterms/Final:** There will be two midterms worth 50 points each and a comprehensive final worth 100 points. All exams will be multiple choice style questions. Make up exams are highly discouraged so please make every attempt to be in attendance during the mid terms and final exam. *I must be notified within two days* of the exam if you cannot attend, and make up exams will be more difficult by design. Failure to do so will result in your receiving a letter grade of F for the exam in question. If you are absent the day of the

final exam, contact me as soon as possible for information concerning filing a petition for an incomplete grade.

**Communication Journal:** A journal containing, news articles, observations from media or real life examples depicting communication topics covered in the course. This will be worth 50 points and will require 25 individual entries. Grading will be based on completeness of each entry. Journal should be emailed directly to me on the due date.

**Ethics:** A student caught cheating will receive a course grade of F.

**Written assignment:** A five page research paper based on a communication topic of your choice will be required. It will be worth 50 points. All written work must be typed and double spaced and with font size 12 and submitted on time. Grading will be based on content and analysis of your topic. Written assignment should be emailed directly to me on the due date.

**Attendance:** Excellent attendance is imperative to receive the full credit (50 points) available. You will need to sign in as you enter each class session. If you are late please notify me so you can be given credit for your attendance. Failure to do so will result in the student being counted absent for the class period. We will be doing a wide range of in class discussion and small group assignments. There will be a sign in sheet during each class sessions.

**Homework assignments:** There will be five homework assignments with each assignment worth 10 points for a maximum total of 50 points. To get credit all assignments must be turned in on the respective due date. Grading will be based on completeness of answers to each question and readability of your responses. Homework assignments should be emailed directly to me on the due date.

**Extra Credit:** There will be two ways to earn extra credit during the course. 10 points will be given for a two page paper on a communication topic of your choice (not the same as your five page research paper). In addition you can earn 10 points by completing a career assessment process entitled You Inc. All extra credit should be emailed directly to me. They can be turned in anytime during the quarter up to the date of the final exam.

**Course Withdrawal:** It is your responsibility to withdraw from the course by the required date; otherwise the appropriate grade will be assigned at the end of the term. Failure to drop the course will result in an F grade.

**Conduct:** Any student disrupting the class may be asked to leave. De Anza College will enforce all procedures set forth in the Student Standards of Conduct and the appropriate remedial and/or disciplinary steps will be taken when violations occur.

**Food and Drinks:** No eating or drinking is allowed in the classroom

**Cell phones/laptops:** Please silence all cell phones and use of laptops are not allowed during class.

<u>Grading</u>	<u>Points</u>	<u>Grade Distribution</u>
Mid terms (2x)	100	A= 90%+
Attendance/Participation	50	B= 80-89
Written assignment	50	C= 70-79
Communication Journal	50	D= 65-69
Homework assignments	50	
Final Exam	100	F= Below 65%
<b>Total</b>	<b>400</b>	

## ASSIGNMENT SCHEDULE

DATE	CHAPTER	ASSIGNMENTS/EXAMS
June 29/30	Chapter 1	
July 1/2	Chapter 2	
July 3,4,5 (Holidays)		
July 6/July 7	Chapter 3,4	Homework 1 –pg 21; question 2
July 8/July 9	Chapter 4,5	Homework 2 –pg 75-Closing Case
July 13/July 14	Chapter 6,7	Homework 3 –pg 96/97; Below the surface
July 15/July 16	Chapter 8,9	Midterm 1 Ch 1-7; (July 16)
July 20/July 21	Chapter 10,11	Homework 4 –pg 184/185; Below the surface
July 22/July 23	Chapter 11,12	Homework 5–pg 247/248; Below the surface
July 27/July 28	Chapter 12,13	Midterm 2 Ch 8-12; (July 28)
July 29/July 30	Chapter 14,16	Communication Journal due (July 30)
Aug 3/Aug 4/Aug 5	Chapter 16, 17	Term paper due (Aug 5)
	Final on August 6th 6:30 pm	Final Exam Ch 1-14,16,17

### Homework assignment due dates

**Homework 1 – July 7**  
**Homework 2 – July 14**  
**Homework 3 – July 21**  
**Homework 4 – July 28**  
**Homework 5 – Aug 4**

## SUMMER QUARTER 2015 IMPORTANT DATES

**Thursday, July 9** :: Last day to [request pass/no pass](#) grade. **Request date is enforced.**

**Last day to add/drop classes:** For deadlines to drop with a refund and without and with a "W" grade, go to [MyPortal](#) > Students Tab > My Courses > View Your Class Schedule. **Dates are enforced.**